

# **Terms and Conditions for Individual Reservations**

At the club's discretion, online bookings may be moved up to 20 minutes before or after the time selected online. You will be notified by email if there is a change to your tee time.

Bookings made with less than four players for any one tee time may be paired up at the club's discretion.

## **Payment**

Advance payment of green fees is required at the time of booking by Visa or Mastercard. The Pro Shop and Clubhouse accept Visa, Mastercard, American Express and Cash for all purchases on the day of play. The on-course refreshment cart does <u>not</u> accept Cash.

#### **Cancellation**

Cancellation Policy is 30 days prior to date of play. Payments are non-refundable or transferable for any players or reservations cancelled less than 30 days prior.

Refunds are not available for cancellations due to sickness, personal injury or delayed/cancelled flights. We recommend all golfers to arrange suitable travel insurance which covers these eventualities.

# **Amendments**

Subject to availability, reservation amendments can be made by contacting us directly at info@dumbarnielinks.com or 01334 845 945. Advance Reservations made on a Visitor rate cannot be changed to a Fife or Scottish rate at a later date and no refunds will be issued.

# Replay Round

The Visitor Replay rate is valid within 7 days of the initial date of play. Applies for one morning and one afternoon round. Replay rates are not available for any other rate categories.

# Fife and Scottish Resident Reservations

Fife and Scottish Resident rates are subject to availability and apply only to permanent residents. Rates are bookable within 21 days of date of play and no Replay rates are available. Proof of permanent residency will be required on the day of play for each player. The accepted forms of ID are Driving Licence or Bank Statement. Failure to produce this will result in the full green fee being applied.

#### Juniors

The Junior rate applies to players aged 17 years and younger on the day of play. Maximum of two Juniors per tee time.

#### **Buggies**

Dumbarnie is a walking experience golf course. Buggies are only available for players with a medical certificate or a blue badge and a caddie must be taken to drive the buggy. Buggy use is subject to weather conditions leading up to the day of play and the decision of the Course Manager is final.

# **Caddies**

Single Caddies and Fore Caddies are available and should be requested in advance. Caddie fees and optional gratuity should be made directly to the Caddies in cash on the day of play. We will endeavour to fulfil all requests for caddies, however, caddie availability cannot always be guaranteed. Caddies requested and allocated in advance which are subsequently not required on the day of play will incur the full caddie fee.

#### **Practice Facilities**

All green fees include full use of our practice facilities prior to play. Practice facilities open 30 minutes prior to the first tee time of the day and include an all grass range, short game area and large practice putting green.

## Handicaps

Handicaps are not required to be shown on arrival, however, it is expected that our guests will be of a standard that they will play without delay and not hold up golfers behind them. Should golfers not be of a reasonable standard, and cause slow play, they will be asked to stand aside to let faster groups through. We expect players to keep up with the pace of play and we prefer players don't exceed the following: Gents 28, Ladies 45.

#### Pace of Play

Pace of play is typically around 4.5 hours. All matches should keep pace with the match in front and co-operate with Rangers when requested to do so. Golfers not keeping pace on the course will be asked to 'stand aside' to allow faster groups to play through.

# Bad Weather

Our Bad weather policy can be viewed at https://www.dumbarnielinks.com/bad-weather-policy/

#### **Disclaimer**

Dumbarnie Management reserve the right to change the terms and conditions without prior notice.