

Job Description

Job Title: Caddie	Duration of Post: Seasonal- May to September
Reporting to: Robert Thorpe	Working Hours: TBC
	Salary: £ TBC
	Start Date: TBC

Key Duties and Responsibilities

Job Purpose: As a caddie you will be expected to have a passion for golf and a good understanding of the game, including course etiquette, rules, and regulations to enable you to provide golfers with information and assistance required during their game. All Caddies will be self-employed.

Key Responsibilities:

- Assist in creating a warm and welcoming environment for our guests
- Familiarise yourself with as much information as you can about the golf course including overall yardage and pin placements and course policies, rules and regulations in order to advise golfers accordingly
- Carry the golfer's golf bag and clubs
- Provide support and guidance to the golfer on the golf course
- Assist the golfer in selecting the best golf club as required
- Provide information to golfers regarding golf course etiquette and guide them through the golf course's procedures
- Clean the golfer's clubs and the ball as required
- Deal with any complaints from golfers in a friendly and efficient manner, ensuring guest satisfaction at all times and ensure that any guest complaints or comments are reported to the caddie master
- Familiarise yourself with the facilities, services, products and promotions available to inform golfers accordingly and assist with any requests or queries
- Any other duties as reasonably directed by the management team

Requirements for the Role:

- Knowledge of the game of golf and the ability to learn policies, rules and regulations of the course
- Ability to enforce and direct guests on the golf course
- High standard of personal presentation
- Excellent communication, influencing and interpersonal skills
- Ability to resolve queries in a practical and positive manner
- Courteous and pleasant attitude towards guests and colleagues
- Good attention to detail
- Ability to work under pressure and juggle competing priorities with minimum supervision
- Positive and flexible approach to work (weekend work will be required)
- Confident and outgoing personality
- Be physically capable of carrying a golf bag for 18 holes
- Proof of eligibility to work in the United Kingdom