

## Job Description

Job Title: Course Ranger	Duration of Post: Seasonal- March to November
Reporting to: Head Pro/Golf Operations Supervisors	Working Hours: 5 out of 7 days ( mixed shifts)
	Salary: £TBC
	Start Date: TBC

## Key Duties and Responsibilities

Working on the Golf Course, the Course Ranger is the link between the golfers on the golf course and the Golf Operation, duties include:

- Speaking with golfers on the course in a friendly and welcoming manner
- Monitoring pace of play
- Acting on any slow play issues using the correct procedure
- Maintaining a good pace of play
- Effective communication with Operations team
- This role is outdoor based and contains long periods working individually

The successful applicants should have:

- Exceptional customer service skills
- Excellent verbal and written communication skills
- High standard of personal presentation
- Be professional and have passion
- Be confident with computerised and manual systems
- A willingness to be flexible to meet the demands of the position
- Experience of working within a customer service or hospitality environment

Golf knowledge and previous experience within a golf environment is an advantageous, however, not essential.

All positions are on seasonal basis and include weekend and shift work over 7 days. A zero hours contract applies to all positions, full time and part time positions available.