

Job Description

Job Title: Golf Retail Assistant	Duration of Post: Seasonal- March to November
Reporting to: Head Pro/Golf Retail Manager	Working Hours: 5 out of 7 days (mixed shifts)
	Salary: £TBC
	Start Date: TBC

Key Duties and Responsibilities

Working within the busy Golf Shop area, duties will include:

- Welcoming and greeting guest's
- Deal with tee time enquiries and reservations
- Assisting customers with retail purchases
- Delivering a high standard of merchandise presentation
- Providing comprehensive course and product information to guest's
- Assisting with the smooth running of golf operations.
- Providing consistent customer interaction

The successful applicants should have:

- Exceptional customer service skills
- Excellent verbal and written communication skills
- High standard of personal presentation
- Be professional and have passion
- Be confident with computerised and manual systems
- A willingness to be flexible to meet the demands of the position
- Experience of working within a customer service or hospitality environment

Golf knowledge and previous experience within a golf environment is an advantageous, however, not essential.

All positions are on seasonal basis and include weekend and shift work over 7 days. A zero hours contract applies to all positions, full time and part time positions available.